

Incentive and Commission Management

Drive sales impact with seamless, agile producer management

At a glance

Proven globally for over 20 years and built for insurance, Incentive and Commission Management transforms the setup, calculation, settlement, and tracking of even the most complex commission structures, all within a single, flexible system.

Solution overview

Incentive and Commission Management (FS-ICM) supports complex sales organizations across all lines of business with out-of-the-box capabilities for long-tail commissions, commission guarantees, and agent credentialing. It empowers Distribution, Finance, and Operations teams to manage sales hierarchies, launch new compensation models, and maintain full regulatory compliance.



Key outcomes

01

Speed to market

Fast, reliable setup for even the most complex sales organizations, using prebuilt, insurance-specific commission models. No extensive customization required.

02

Seamless payout operations

Eliminate manual errors and

disputes with centralized, automated payout management for all commission types, with full traceability and compliance.

03

Agility at scale

Adapt commission structures quickly using no-code tools. Empower business teams to respond quickly to market shifts and channel needs, without IT bottlenecks.

“FS-ICM is purpose-built for the complexities insurers face in producer management. Our clients go live fast, automate with confidence, and stay agile. That’s real competitive advantage in a fast-moving market.”



Oliver Kewes
Managing Director, SAP Pioneer

98%

automation of complex payouts

50+

leading insurers worldwide are FS-ICM users

50%

of the top 20 German insurers use FS-ICM



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Product Capabilities

Centralize

- Agent master data
- Sales organization
- Licenses and registrations

Automate

- Agent lifecycle management
- Commission calculation
- Process integration
- Settlement and payment

Monitor and optimize

- Portfolio management
- Agent portal
- Reporting and analytics

SAP Fioneer

SAP Fioneer provides software solutions for banks and insurance companies: built on rock-solid technology and bold creativity.

Get in touch

www.sapfioneer.com

contact@sapfioneer.com

