

Incentive and Commission Management

Drive sales impact with seamless, agile producer management

At a glance

Proven globally for over 20 years and built for insurance, Incentive and Commission Management transforms the setup, calculation, settlement, and tracking of even the most complex commission structures, all within a single, flexible system.

Solution overview

Incentive and Commission Management (FS-ICM) supports complex sales organizations across all lines of business with out-of-the-box capabilities for long-tail commissions, commission guarantees, and agent credentialing. It empowers Distribution, Finance, and Operations teams to manage sales hierarchies, launch new compensation models, and maintain full regulatory compliance.



Key outcomes

01

Speed to market

Fast, reliable setup for even the most complex sales organizations, using prebuilt, insurance-specific commission models. No extensive customization required.

02

Seamless payout operations

Eliminate manual errors and

disputes with centralized, automated payout management for all commission types, with full traceability and compliance.

03

Agility at scale

Adapt commission structures quickly using no-code tools. Empower business teams to respond quickly to market shifts and channel needs, without IT bottlenecks.

“FS-ICM is purpose-built for the complexities insurers face in producer management. Our clients go live fast, automate with confidence, and stay agile. That’s real competitive advantage in a fast-moving market.”



Oliver Kewes
Managing Director, SAP Pioneer

98%

automation of
complex payouts

50+

leading insurers worldwide
are FS-ICM users

50%

of the top 20 German
insurers use FS-ICM



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Commission in current period

48.200,46 EUR
Total Revenue

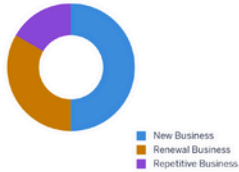
25.370,12 EUR
New Business

15.220,13 EUR
Renewal Business

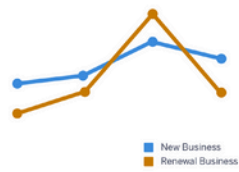
7.610,21 EUR
Repetitive Business

Favourites

Commission by category



Commission overtime



Last commissions

Policy Holder	Policy	Payout	Case No.	Portfolio Size
John Doe	1235674	03.04.2025	L334	15M EUR
John Doe	1235674	03.04.2025	L334	14M EUR
John Doe	1235674	03.04.2025	L334	13M EUR
John Doe	1235674	03.04.2025	L334	12M EUR
John Doe	1235674	03.04.2025	L334	18.2M EUR
John Doe	1235674	03.04.2025	L334	8.5M EUR

Commissions by category

Family Life Insurance

17.628,32
Financial Liabilities

International Travel

15.599,94
Financial Liabilities

Fully Comprehensive

12.682,27
Financial Liabilities

Senior Life Plan

8.289,93
Financial Liabilities

Product Capabilities

Centralize



Agent master data



Sales organization



Licenses and registrations

Automate



Agent lifecycle management



Commission calculation



Process integration



Settlement and payment

Monitor and optimize



Portfolio management



Agent portal



Reporting and analytics

SAP Fioneer



SAP Fioneer provides software solutions for banks and insurance companies:
built on rock-solid technology and bold creativity.

Get in touch



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